

KARASTAN RUG WARRANTY DETAILS

RUG

20-YEAR FULL MANUFACTURING DEFECTS WARRANTY

(On all Karastan Axminster rugs)

Karastan warrants its Original Karastan® Collection (700 Series), Ashara® Collection, Shapura™ Collection, Antique Legends™ Collection, Iconoclast Collection and Axminster rugs against manufacturing defects for a period of twenty (20) years from the original date of purchase. If, within the warranted period, the rug is determined to be defective, Karastan will handle such claims as stated in the “Karastan’s Limited Liability” section of this warranty brochure.

What Is Not Covered

In addition to the warranty exclusions listed in the “Carpet Warranty and Carpet Characteristic Exclusions” section of this brochure, this warranty also excludes the serging and fringe on the rug. Excessive force (e.g., vacuum with beater bar catching and pulling the fringe, clips used to hang rugs, etc.) applied to the fringe can cause separation behind the fringe which is not a warranted manufacturing defect.